Complaint about meters - Format V - Jun'22

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Complaint lodged for accuracy test of meter-Fast	15 days	293	1144	1437	1027	0	1027	410
Complaint lodged for accuracy test of meter-Slow		0		0			0	0
Complaint lodged for defective / stuck meter	15 Days	180	1481	1661	1464	0	1464	197
Complaint lodged for burnt meter	3 Days	282	2900	3182	2879	1	2880	302
Complaint lodged for stolen meter	15 Days	1	24	25	24	0	24	1

Note : i) Pending complaint of the previous month may vary depends upon the cases rejected & reopned due to the reasons at consumers end
ii) Rejected cases not considered